




Schooltool Parent Portal

Frequently Asked Questions

1. How do I access the portal?

After you have registered at your child's school, you will receive an email from SchoolTool, with your temporary password. On a computer go to <https://st10.schooltool.com/arlington> and login using your full email address as your Username. You can also find a link to the portal on the right of the district website at www.arlingtonschools.org under "I'm looking for...." or the Parents tab

2. How do I access the portal via mobile App?

Download the App for  "schooltool Mobile" and enter the URL: <https://st10.schooltool.com/arlington>

3. What should I do if I forgot my password?

Login to the portal with your email address, leave the password field empty, and then click login. There will be a Forgot Password option. You can also email the Parent Portal Help Desk at parentportal@acsdny.org for assistance.

4. Where will I find out about supply lists?

Information about supply lists will be posted on your school website.

5. Where in the portal will I find the teacher assignment?

After logging into the portal and choosing the desired child, you will find the elementary teacher assignment on the right side of screen under the address. If you click on the schedule tab, you will also find the list of your child's special area teachers.

6. When will teacher assignments be available?

Teacher assignments will be available on or about August 19. You will receive an email via ParentSquare from your school principal when teacher assignments are available.

7. What is the difference between the Parent (Schooltool) Portal and ParentSquare?

SchoolTool is our student records management system. The Parent (SchoolTool) Portal allows parents to access information about their child's schedules, assignments, report cards, and assessment scores. ParentSquare is the system that notifies parents of important school and district announcements, including closings, delays, and other emergencies. The District imports the email address associated with your Parent Portal account into ParentSquare.

8. Whom do I contact for help with Parent Portal?

If you have any questions or concerns about the Parent (SchoolTool) Portal, please email the helpdesk at parentportal@acsdny.org.